



KENLIFE RESORT NETWORK

# Member Handbook

How to participate, connect, share opportunities and protect trust

**Controlled Network Document**

Kenlife Limited operating as Kenlife Resort  
Kenlife Resort, Mavueni, Kilifi County, Kenya

**Email: [network@kenlife.co.ke](mailto:network@kenlife.co.ke)**

Website: [www.kenlife.co.ke](http://www.kenlife.co.ke)

# Welcome

This handbook explains how members participate in the Kenlife Resort Network safely and productively. It complements the detailed Participation Terms; where formal terms and this guide differ, the current approved terms prevail.

**Operating proposition. The Kenlife Resort Network is a hospitality-powered business and professional community. Its enduring product is the relationship network; recurring physical forums activate that network through structured introductions, opportunity sharing, practical learning, sponsor engagement and authentic African hospitality.**

## 1. Joining

- 1 Create or use your Kenlife customer/business identity.
- 2 Complete a Network profile: organisation/profession, brief profile, what you can offer, what you need and your interests.
- 3 Choose privacy, contact and communication preferences.
- 4 Accept current participation terms.
- 5 Wait for Network review/approval where required.

## 2. Your profile

Keep your profile factual and current. Do not make misleading claims or present regulated professional credentials you do not hold. You control whether your profile is discoverable and whether introduction requests are accepted.

## 3. Opportunities

- Share legitimate jobs, tenders, referrals, supplier needs, partnership or collaboration opportunities.
- Use accurate expiry dates and remove opportunities when filled/closed.
- Do not post pyramid schemes, unlawful offers, deceptive investments, harassment or spam.
- Perform independent due diligence before entering a transaction or employment/business arrangement.

## 4. Introductions and contact sharing

Use the Network introduction workflow rather than scraping or copying member details. Contact information should only be used for the purpose for which it was shared. Do not sell, bulk-market, harass or add another member to an external mailing/WhatsApp list without appropriate permission.

## 5. Forums

Forums may be free or paid. Registration can depend on capacity, payment, guest-list approval, safety or programme requirements. A QR pass may be issued. Bring accurate registration information and respect programme moderation, venue rules, speakers, sponsors and other participants.

## 6. Photography and communication

Photography/video may occur at Network activities. Use the applicable media-consent controls and notify the team if you do not wish to be recorded where reasonably practicable. Optional marketing preferences are separate from

essential messages relating to a confirmed forum, payment, safety or service.

## 7. Business clinics

Clinics provide focused learning/advisory support. General clinic information is not automatically regulated legal, tax, medical, investment, engineering or other professional advice. Where regulated advice is required, check the provider scope/qualification and obtain appropriate independent advice.

## 8. Good Network behaviour

- Be clear about what you offer and what you need.
- Ask for specific introductions rather than collecting contacts.
- Follow up promptly and respectfully.
- Keep confidential discussions confidential.
- Report fraudulent, unsafe or inappropriate conduct.
- Tell Kenlife what outcome arose so the Network can measure real value.

## 9. Documents and help

Current Network documents and guides are available through the Network document area and member account.  
Contact: **[network@kenlife.co.ke](mailto:network@kenlife.co.ke)**.