

Kenlife Resort Network - Policies & Procedures

Controlled operating framework for membership, forums, sponsorship, privacy, documents and communications.

Edition	R8.9.57 - 27 August 2026
Audience	Members, staff, sponsors, exhibitors, facilitators and approved partners
Current source	www.kenlife.co.ke/resort-network and the connected Kenlife Network account

One identity. Connected journeys. Controlled documents.

The Resort Network uses the same verified Kenlife identity and connected journey model as the website and KeDOS. Registration moves through Identity -> Profile & Privacy -> Review -> Submit Network Profile. Members then use the Network account for forums, opportunities, introductions, sponsorship and controlled documents.

Policy hierarchy

- Kenlife corporate Governance, Privacy, Security, Safety, Digital/AI, Commercial/Communications and document controls apply where relevant.
- Event, sponsorship, exhibitor, facilitator or service agreements can add engagement-specific conditions.
- The current website/KeDOS edition controls if a downloaded document is older.

Membership and communications

- Joining does not create unrestricted public contact sharing.
- Marketing preferences and service messages are treated separately.
- Direct-marketing objections/suppression are respected across relevant channels.
- Account closure/deletion requests follow the public Delete Policy and lawful-retention assessment.

Document controls

- Use controlled documents for current rules and procedures.
- Do not rely on an old screenshot or forwarded file when a current version exists.
- Staff reading/acknowledgement is recorded against the current edition; managers do not mark documents read for employees.

Need the current version?

Use the Resort Network Documents area on kenlife.co.ke. Downloaded copies can become outdated when a controlled edition is revised.